

Information we collect

We may collect the following types of information:

a) Personal information:

Name, email address, phone number, and home address

b) Booking information:

Requested services, appointment dates and times, locations

c) Payment details:

Payment methods accepted, billing address, and transaction confirmation

d) Device & Usage Information:

IP address, device type, app usage, analytics data, cookies

How we use your information

We use your information to:

- Provide, manage, and improve our services
- Process payments securely
- Communicate with you regarding bookings, updates, and offers (if you opt-in)
- Ensure safety, verify specialists, and monitor service quality
- Comply with legal obligations

Information sharing & Disclosure

We do not sell your personal information. We may share information with:

- Verified specialists: to fulfill service requests
- Service providers: who assist in operating the app or processing payments
- Legal authorities: when required by law or to protect our rights

Your rights

Depending on your location, you may have the following rights:

- Access and review the personal information we hold about you
- Correct or update your personal data
- Request deletion of your account and personal information

You can exercise these rights via your account settings or by contacting us at support@glowhub.com

Data security

We implement reasonable technical and organizational measures to protect your data:

- Encryption in transit and at rest
- Access limited to authorized personnel
- Regular audits and security assessments

Cookies and Tracking Technologies

- We use cookies and similar tracking technologies to improve app functionality and user experience
- Data collected via cookies is anonymized
- You can manage or disable cookies through your device or app settings

Data retention

- We retain your personal information only as long as necessary to provide services, comply with legal obligations, and resolve disputes
- When no longer required, data is securely deleted or anonymized

International users

- Your data may be transferred to and processed in countries other than your own
- We ensure such transfers comply with applicable data protection laws

Changes to this Privacy Policy

- We may update this policy from time to time
- Changes will be posted in the app and the effective date updated
- Continued use of our services constitutes acceptance of the updated policy

Contact us

Email: support@glowhub.com

Phone: +123 456 789

Adress: company adress

