

Welcome to GlowHub!

These Terms & Conditions ("Terms") govern your use of our mobile application and services. By accessing or using the app, you agree to comply with these Terms. If you do not agree, do not use the app.

Definitions

- App – Glowhub, including its mobile applications, website, and services.
- Client – a user who books services via the platform.
- Professional / Specialist / Master – a verified service provider offering at-home services.
- Booking – the request for service through the app.
- Content – all text, images, videos, and data provided on the platform.

Eligibility

- Users must be at least 18 years old.
- Professionals must provide valid credentials and verification documents.
- By using the app, you confirm that you have the legal capacity to enter into these Terms.

Account Registration

- Clients and Professionals must create an account to use the app's full functionality.
- You are responsible for keeping your login credentials secure.
- You agree to provide accurate and complete information.

Booking and Payment

For Clients:

- Booking is a request for a Professional to provide a service.
- Payment is processed securely through the app.
- Cancellation or rescheduling is subject to the Professional's policy.

For Professionals:

- Professionals are responsible for fulfilling bookings punctually and professionally.
- Payment is transferred after successful completion of the service.
- Professionals may set their own prices and service details.

User Conduct

You agree not to misuse the app, including but not limited to:

- Illegal activity
- Misrepresentation or fraud
- Attempting to bypass payment or booking systems
- Professionals must maintain professional standards and follow hygiene and safety guidelines.

Content

- Users are responsible for all content they post.
- You grant the platform a non-exclusive license to use content for operational purposes.
- The platform may remove any inappropriate content at its discretion.

Privacy & Data Protection

- Use of personal data is governed by the Privacy Policy, which is part of these Terms.
- All users agree to the collection and use of data as described in the Privacy Policy.

Liability

- The platform is a marketplace only and does not provide services directly.
- Clients engage Professionals at their own risk.
- The platform is not responsible for any personal injury, property damage, or loss resulting from service.

Termination

- Either party may terminate their account at any time.
- The platform may suspend or terminate accounts for breach of these Terms.

Governing Law

- These Terms are governed by the laws of Switzerland.
- Any disputes arising from or in connection with these Terms will be resolved in the courts of Switzerland.

Contact us

If you have questions about these Terms:

Email: support@glowhub.com

Phone: +123 456 789

Adress: company adress